

Nairn Healthcare Patient Participation Group

Our ref: 20140711-Letter to Practice Stating PPG Position

Friday, 11 July 2014

To: As distribution

Patient Participation Group - Position with regard to working with Nairn Healthcare Group following request for Chair's resignation

Following on from our meeting with the Practice on Wednesday 2nd July we would like to take this opportunity to remind the Practice of our position.

The PPG are a dedicated team of volunteers who are willing to work in partnership with the Practice to further the quality of the healthcare provision to the patients of NHG; indeed our experience, skills and knowledge form a great resource and opportunity for the betterment of healthcare for the patients.

To this end we would like to operate in partnership with the NHG however we are currently unable to do so whilst the NHG have invited the resignation of the PPG Chair. This places us at an impasse, however as a indication of our continued willingness to maintain some form of working relationship we have offered to postpone the full PPG meeting scheduled for the 15th July in Ardersier. This also give us the opportunity and time to understand if we can find some common ground to operate from.

We are in the process of drafting a new constitution that we will present to the NHG for discussion when it is at a suitable standard to do so. We feel that this would be a good opportunity to recalibrate our relationship and allow us to develop the partnering behaviours we believe that both parties would like to see. From this we can look forward to planning the future of the PPG and are working on a roadmap for the next couple of months to help us get through this situation.

A number of issues were identified during the meeting which have not been articulated in such a way before so we request the NHG to provide these in writing to the PPG at your earliest convenience. This will allow us to put to bed the historical hangover that has been presented to the PPG.

The PPG is committed to helping the Practice improve the provision of Healthcare Services to the patients and look forward to getting through this challenging patch in our relationship to enable us to achieve our common aims and goals.

PPG Committee

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